

Messaging

Why am I not able to send a message to someone?

There are a few reasons why messages may not go through due to various privacy levels.

- If the recipient has their message settings to **Followers Only**, and you are not following them, you will receive an error message and the message will not go through.
- If the recipient has their message settings set to **Custom**, and you are not on their sender list, you will receive an error message and the message will not go through.
- If you have your message settings set to **Custom**, and they are not on your sender list, you will receive an error message. They must be your fan to add them to your sender list in message settings.
- If you are blocked by the user you will receive an error message and message will not go through.

Unique solution ID: #1050

Author: Pix Admin

Last update: 2018-05-22 05:38